ACD Direct

<u>Important Information</u>

- What to Expect – You will be taking pledge drive calls for PBS, NPR, Wounded Warrior, St. Jude, ASPCA and various other non-profit organizations. You WILL NOT be soliciting pledges but instead taking income calls from clients who have already decided to make a donation.
- Certification Fee - $50 (non-refundable, covers certification onboarding, background check and certification for PBS servicing)
- Pay Rate: $.25 per talk minute base pay with bonuses that can take you up to $.32 per talk minute
- Administrative Fee of $30.00 per pay cycle
- Shifts are in increments of 30 minutes and this is a 24/7 shift availability, to allow you to choose your own hours.
- System Requirements
    - Windows 7,8 or 10 or IE10
    - Hard Wired Phone (Can be digital: Comcast, Mediacom or cable company)
    - Internet Speeds – Minimum bandwith of 512k upload and 1.5 Mbps download or greater
    - Cannot except independent contractors from the following states: Delaware, Massachusetts, Louisiana, W Virginia, Wyoming, Vermont and South Dakota
    - USB Headset

Application Process

- Step 1 – Attend 1 hour Online Registration meeting
- Step 2 – Submit Certification Fee of $50
- Step 3 – Complete Vocal Demo
- Step 4 – Wait for vocal demo status
- Step 5 – Upon passing vocal demo, await background check status
- Step 6 – Upon passing of background check, attend schedule certification classes
- Step 7 – Complete system check (1st screenshot of system info)
- Step 8 – Complete remaining registration screenshots
- Step 9 - Receive Login information
- Step 10 – Upload Proof Docs
- Step 11– Complete modules, request and complete quizzes and uploads
- Step 12 - Receive email providing clearance of certification and complete Test Call
- Step 13 –GO LIVE!!!